



## Missing incoming transfer investigation

Status date: 2024-05-03

Status: Not found

### Status explanation:

---

We have been unable to locate the incoming transaction based on details you have provided (listed in the Search Information section below). To proceed with the investigation of this missing transfer, we kindly request that you get in touch with the sending bank.

### Beneficiary details:

Account Name: Jiri Kuban

IBAN: FR7628233000012271681283023

BIC: REVOFRP2

### Search Information:

---

Name: Lime Trading (CY) Ltd,

Amount: 930,389,527.40

Currency: USD

Date of Transfer: April 23, 2024.

...

© 2023 Revolut Bank UAB

If you would like to find out more about which Revolut entity you receive services from, or if you have any other questions, please reach out to us via the in-app chat in the Revolut app. Revolut Bank UAB is a bank established in the Republic of Lithuania, registered address: Konstitucijos ave. 21B, Vilnius, 08130, the Republic of Lithuania, number of registration 304580906, FI code 70700. Revolut Bank UAB is licensed by the European Central Bank and regulated by the Bank of Lithuania. Revolut Bank UAB provides credit, payment, current account and demand deposit account services. Insurance distribution service is provided by Revolut Insurance Europe UAB which is authorised by the Bank of Lithuania as an insurance broker undertaking. Registered address: Konstitucijos ave. 21B, Vilnius, 08130, the Republic of Lithuania, number of registration 305910164. Revolut Ltd (No. 08804411) is authorised by the Financial Conduct Authority under the Electronic Money Regulations 2011 (Firm Reference 900562). Registered address: 7 Westferry Circus, Canary Wharf, London, England, E14 4HD. Insurance related-products for Revolut Ltd customers are provided by Revolut Travel Ltd which is authorised by the Financial Conduct Authority to undertake insurance mediation services (FCA No: 780586) and by Revolut Ltd, an Appointed Representative of Revolut Travel Ltd in relation to insurance distribution activities.

---

**Further instructions and advices:**

1. Only the sending bank can action the transaction in cases when the money did not arrive to the beneficiary bank (your Revolut account is the beneficiary bank in this instance).
2. Reach out to the sending bank to understand what the status of the transfer is:
  - a. If the transfer is within its expected arrival time, allow it to reach the beneficiary account.
  - a. If the transfer is past the expected arrival time:
    - i. the sending bank can trace the transfer,
    - ii. the sending bank can amend the transfer,
    - iii. the sending bank can recall the transfer.
3. For SWIFT transfers — The SWIFT GPI Tracker enables sending banks to provide end-to-end payment tracking to their customers. If your concern is related to a SWIFT transfer, request the use of the GPI Tracker from your sending bank.

© 2023 Revolut Bank UAB

If you would like to find out more about which Revolut entity you receive services from, or if you have any other questions, please reach out to us via the in-app chat in the Revolut app. Revolut Bank UAB is a bank established in the Republic of Lithuania, registered address: Konstitucijos ave. 21B, Vilnius, 08130, the Republic of Lithuania, number of registration 304580906, FI code 70700. Revolut Bank UAB is licensed by the European Central Bank and regulated by the Bank of Lithuania. Revolut Bank UAB provides credit, payment, current account and demand deposit account services. Insurance distribution service is provided by Revolut Insurance Europe UAB which is authorised by the Bank of Lithuania as an insurance broker undertaking. Registered address: Konstitucijos ave. 21B, Vilnius, 08130, the Republic of Lithuania, number of registration 305910164. Revolut Ltd (No. 08804411) is authorised by the Financial Conduct Authority under the Electronic Money Regulations 2011 (Firm Reference 900562). Registered address: 7 Westferry Circus, Canary Wharf, London, England, E14 4HD. Insurance related-products for Revolut Ltd customers are provided by Revolut Travel Ltd which is authorised by the Financial Conduct Authority to undertake insurance mediation services (FCA No: 780586) and by Revolut Ltd, an Appointed Representative of Revolut Travel Ltd in relation to insurance distribution activities.