



Missing incoming transfer investigation

Status date: 2024-05-03

Status: Not found

Status explanation:

We have been unable to locate the incoming transaction based on details you have provided (listed in the Search Information section below). To proceed with the investigation of this missing transfer, we kindly request that you get in touch with the sending bank.

Beneficiary details:

Account Name: Jiri Kuban

IBAN: FR7628233000012271681283023

BIC: REVOFRP2

Search Information:

Name: Lime Trading (CY) Ltd,

Amount: 930,389,527.40

Currency: USD

Date of Transfer: April 23, 2024.

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Further instructions and advices:

1. Only the sending bank can action the transaction in cases when the money did not arrive to the beneficiary bank (your Revolut account is the beneficiary bank in this instance).
2. Reach out to the sending bank to understand what the status of the transfer is:
 - a. If the transfer is within its expected arrival time, allow it to reach the beneficiary account.
 - a. If the transfer is past the expected arrival time:
 - i. the sending bank can trace the transfer,
 - ii. the sending bank can amend the transfer,
 - iii. the sending bank can recall the transfer.
3. For SWIFT transfers — The SWIFT GPI Tracker enables sending banks to provide end-to-end payment tracking to their customers. If your concern is related to a SWIFT transfer, request the use of the GPI Tracker from your sending bank.

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